

Getting Started With ProctorU

CREATE A PROCTORU ACCOUNT

If you **DO NOT** already have a ProctorU account, simply use [this link](#) to sign up with an Elsevier – HESI enrollment.

If you **DO** already have a ProctorU account through your institution, you'll need to add a new enrollment with Elsevier in order to take your HESI exams. To do this, follow the steps below:

1. [Log in](#) to your existing account.
2. Click the dropdown by your name in the upper right corner and **select Account Settings**.
3. Scroll to where you see Enrollments and click **Add Enrollment**.
4. Find and select ****Elsevier – HESI****.
5. Click **Update Account** at the bottom of the page.

DOWNLOAD THE GUARDIAN BROWSER

To ensure a successful testing experience, be sure to [download the Guardian Browser](#) well before your proctoring appointment.

CHECK YOUR EQUIPMENT

Be sure to review our [full list of technical requirements](#). As a best practice, we also recommend that you [TEST YOUR EQUIPMENT](#) prior to your exam day to make sure your technical setup is compatible with the ProctorU Platform.

REVIEW PROCTORU BEST PRACTICES

We've created several resources to help familiarize you with the remote proctoring process:

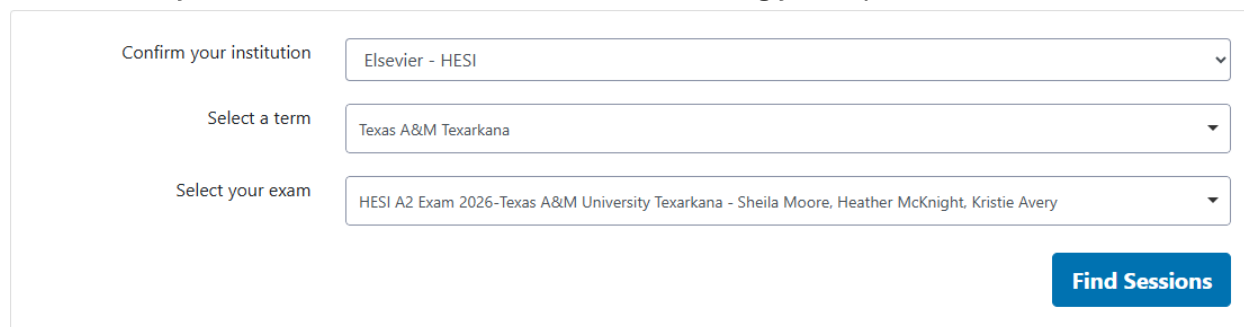
- Download our [HESI Remote Proctoring Guide for Live+ Exams](#) to learn what to expect on exam day and read helpful tips to prepare for a successful remote proctoring session.
- Watch our [Student Experience video](#) to see the steps you'll take on exam day.

SCHEDULE YOUR EXAM

Follow these steps to make sure you schedule the right exam:

1. After creating an account, log in and click the button that says **Schedule New Session**.
2. In the dropdown labeled “Confirm your institution,” **select **Elsevier – HESI****.
 - **NOTE:** If you are a test-taker with **International College of Health Sciences, Chamberlain University, or Grand Canyon University**, you will need to schedule your exam under that institution.
3. In the dropdown labeled “Select a term,” **select the name of the college or university** where you’re taking your nursing course.
4. In the dropdown labeled “Select your exam,” **select the option that matches this naming convention: Cohort ID / Exam Name**. For example, Spring 2020/HESI Exit Exam.
 - **NOTE:** If you are unsure what to select here, please contact the Nursing Admissions Coordinator at nursing@tamut.edu

This is what your screen should look like when selecting your options.



The screenshot shows a web form for scheduling an exam. It contains three dropdown menus and a blue button labeled "Find Sessions".

Label	Selected Option
Confirm your institution	Elsevier - HESI
Select a term	Texas A&M Texarkana
Select your exam	HESI A2 Exam 2026-Texas A&M University Texarkana - Sheila Moore, Heather McKnight, Kristie Avery

Find Sessions

5. Click **Find Sessions**.
6. On the left side, select the **date and time** you’d like to take your exam. If you don’t see any good options for your selected date and time, please try another date and/or time.
Note: Please schedule at least 72 hours in advance of the date/time you want to take your exam.

Getting Started With HESI

CREATE AN EVOLVE ACCOUNT

Visit this [Elsevier Getting Started page](#), select “I’m a Student,” and follow the prompts to set up your account.

NOTE: *You will need these credentials to take your exam. If you do not have credentials ready at the time of testing, you will have to reschedule your exam.*

DOWNLOAD THE ELSEVIER SECURE BROWSER

In addition to using the Guardian Secure Browser, you will also need to download the Elsevier Secure Browser. Read [Elsevier’s Guide](#) for detailed instructions on how to download the browser based on your computer’s operating system. The guide also contains tips for device compatibility and troubleshooting steps.

REVIEW ELSEVIER PREPARATION MATERIALS

Elsevier has created multiple resources to help you prepare for your exam:

- Go through the [Self-Paced HESI Student Orientation Program](#)
- Watch the [On-Demand Training Videos](#)

Helpful Tips to Prepare For Your Proctoring Session

Review these best practices to ensure a successful exam session with the ProctorU Platform.

1. Review the provided preparatory materials.

Resources for the ProctorU Platform:

- [HESI Remote Proctoring Guide for Live+ Exams](#)
- [Student Experience video](#)
- [On-Demand Student Training Session](#)
- [Disconnection Support Document](#)

Resources from Elsevier:

- [Guide to the Elsevier Secure Browser](#)
- [Self-Paced HESI Student Orientation Program](#)
- [On-Demand Training Videos](#)

2. Identify an appropriate testing location.

Find a quiet, well-lit space where you can be the only person in the room. Review [a list of locations that are not appropriate](#) for taking an exam. Things to prepare for:

- You will be asked to show the whole room that you are testing in. If you are uncomfortable showing your bedroom, please choose a room that you are comfortable showing.
- Any person in the room will be asked to leave.
- Any noises (even if coming from another room) will need to be silenced.
- There should not be anything under your desk.
- There should not be any items hanging on the wall in front of you. Please make sure that bulletin boards, cork boards, calendars, or anything else are cleared from the wall. Your proctor will ask you to remove these and it can delay the process of getting into your exam.
- You may only use one monitor during your exam and must close all other applications before connecting to your session. Unplug any secondary monitors and restart your computer to make sure all systems and processes are up to date.

3. Clear your desk or workspace before connecting to your proctoring session.

NOT ACCEPTABLE FOR AN EXAM SESSION



To ensure a faster exam start time, be sure to remove all materials from your workspace except for those allowed by your exam rules. HESI stipulates that all desks must be completely cleared and free from any books, calendars, notes, drinks, snacks, secondary monitors, mobile or handheld devices, etc., regardless of exam type and service line.

ACCEPTABLE FOR AN EXAM SESSION



The desk should only contain your computer and permitted resources.

4. Make sure you have all usernames and passwords needed for your exam.

This includes your ProctorU credentials as well as your HESI login information easily available. If you are unsure if you will need login credentials for your exam, reach out to HESI for more information. **Please note:** your HESI username is not your email address.

5. Be aware of HESI exam rules.

Please Review these Elsevier-HESI Exam Rules for the ProctorU Platform

Valid Government Issued Photo ID – THIS IS A MUST HAVE

All test-takers, regardless of exam type and service line, will be required to present a valid Government Issued Photo ID at the time of their exam. If this is not presented when beginning of the exam, your exam may be voided.

Online Calculator Only

No graphing, scientific, or other handheld calculators are allowed during the exam. The HESI platform has a built-in calculator that can be used.

White Boards Only

Scratch paper is no longer allowed. Students must use a whiteboard or 1 sheet of paper inside a transparency sleeve with a dry-erase marker that is to be erased at the end of the exam prior to disconnecting from the ProctorU Platform

No Headphones

No headphones/ ear plugs are to be allowed unless an accommodation is listed for the test taker by the instructor prior to the test taker's scheduled appointment.

*Hats, hoodies, sunglasses, or anything that hides your eyes is also not allowed by Texas A&M University Texarkana.

6. Test your equipment.

Make sure your computer meets the [minimum requirements](#) outlined on this page. We strongly recommend you [test your equipment](#) before exam day.

The fastest way to get help is to [log into your ProctorU Platform account](#) and click the blue chat icon in the lower right corner of the screen.

If you do not have a ProctorU Platform account, or if you're having trouble logging in, you can [use this link to start a chat](#) with a support representative.

7. Reboot your computer just before your exam session.

We recommend rebooting your computer before your exam session. This helps eliminate some common technical issues and gives you a fresh computer to test on without any unnecessary windows or applications.

8. Expect a 10 to 15 minute start process.

When it comes time to take your exam, [log in](#) and look for the countdown timer. When the timer reaches 0:00:00, it will change to a **Start Exam** button. Click that button to get started!

9. Acknowledgement of video recording.

You will be required to acknowledge a set of terms and conditions in order to be proctored through ProctorU. One of these conditions states that you and your screen will be recorded through the duration of the exam. These recordings will be provided to Elsevier and your institution in order to allow them to review your exam session.

10. Use the restroom.

It may sound silly, but use the restroom before you connect with ProctorU so you are comfortable throughout your exam.

Good luck on your exam!



HESI A2 and ALC Remote Proctoring Student Registration Instructions

This document will outline the key steps you need to complete to successfully access your remote proctored HESI A2 or ALC exams, including exam registration, launch, and results. Ensure you have created your ProctorU and Evolve accounts before completing your exam registration.

Exam Registration

Log into your Evolve account to add the HESI course to your account.

1. Click “My Evolve” at the top of the page, then select the “Redeem an Access Code or Enter an Evolve Course ID” button.
2. Enter the Evolve Course ID provided below to begin your registration.
Evolve Course ID: Course ID: 159640_tamucc_3003
3. The HESI NG course will populate in your My Evolve list upon completion.

Log into your ProctorU account to complete your exam registration.

1. Click “Schedule New Session,” select “Elsevier – HESI” as the institution then your appropriate term/cohort and exam, and submit.
2. Select “Schedule For Later Date” and submit, search available sessions, then select a date/time for your exam. If applicable, complete the payment process for proctoring fees.
3. You will receive a confirmation email from ProctorU upon successfully scheduling your exam.

Exam Preparation and Launch

Check your device’s compatibility before test day in both ProctorU and HESI to ensure it is ready for testing.

1. Log into your ProctorU account, access the [ProctorU HESI Test-Taker Portal](#), and click the “download the Guardian Browser” link in the corresponding section.
2. Log into your HESI NG course, click the “Compatibility Check” link in the left-hand menu, and follow the steps to download and install the Elsevier Secure Browser.
3. To launch your exam on test day, log into your ProctorU account a few minutes prior to your exam and click “Start Session.” After you complete all exam pre-checks, the proctor will launch you into the exam.

Exam Results and Remediation Access

Log into Evolve and access your HESI NG course to access your results and remediation after your exam.

1. To access your results, click the “Exam Results” link in the navigation menu.
2. To access your remediation, click the “Remediation” link in the navigation menu, then the exam name.

Training and Support

For assistance during your exam, contact your proctor directly. For assistance before or after testing, contact Support via the Live Chat button in your HESI NG course. Additional training resources are linked below.

- [Elsevier Secure Browser On-Demand Student Training](#)
- [HESI A2/ALC Remote Testing Student Orientation](#)
- [HESI A2/ALC Remote Testing Student Guide](#)
- [HESI NG On-Demand Student Training](#)
- [ProctorU HESI Test-Taker Portal](#)

To download your HESI A2 Exam Results - Texas A&M Texarkana

Log into your Evolve account – the email must match the email you took the exam under.

[EVOLVE LOG IN](#)

Under Instructor Led Courses – **Click on HESI Assessment Next Generation**



HESI Assessment Next Generation: Instructor-Led Course 

HESI Assessment Next Generation - Admissions (A2)

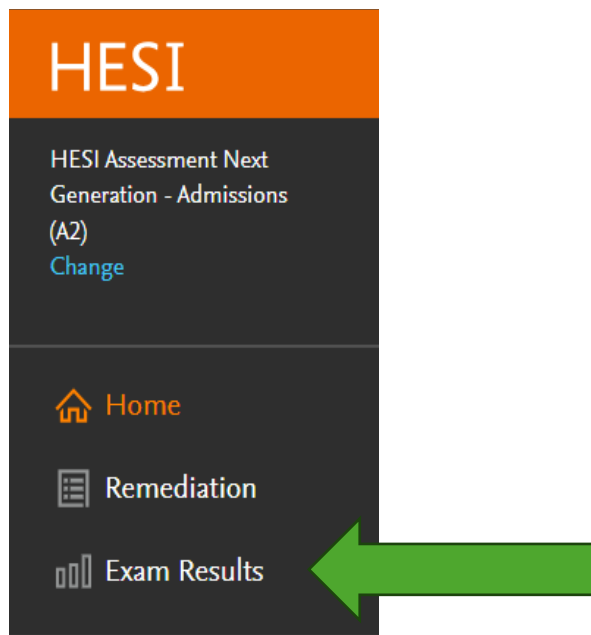
By HESI

ISBN: 9780323525695

Course ID: 159640_tamucc_3003

Instructor: t amucc

CLICK on EXAM RESULTS left menu



Click on VIEW SUMMARY REPORT

Exam Results

HESI A2 Exams-Texas A&M University Texarkana



	Overall Score	Status	Date Taken	
✓	82.29%	Completed 10 of 10 exams	28 Sep 2026	View Summary Report

You will then see a summary report that can be downloaded or printed.